

Burning Smell & Troubleshooting Guide

Burning Smell

Customer complains of a burning smell coming from scooter.

There are 2 possibilities for this, controller problems or motor problems. For strong burning smells, the most likely cause is a burnt up motor.

1. If the motor is burnt up, the burning smell will be very strong and will not go away. The motor also will not function but you may have dash indicators.
2. If the controller is burnt internally, there may only be a burning smell briefly and then it will go away. The scooter will not function at all.

If you have any further questions about a problem you are having please click to open a [scooter technical support ticket](#).